



NATIONALLY RECOGNISED
TRAINING

BSB51915 Diploma of Leadership and Management

Description

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts. Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements. They plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.

Entry Requirements: Nil

Fees: \$10,000 | Duration: 52 Weeks |
12 Units

BSB51915 Diploma of Leadership and Management

1. BSBCUS501 Manage Quality Customer Service
2. BSBMGT502 Manage people performance
3. BSBWOR501 Manage personal work priorities and professional development
4. BSBLDR501 Develop and use emotional intelligence
5. BSBHRM506 Manage recruitment, selection and induction processes
6. BSBRSK501 Manage risk
7. BSBHRM513 Manage workforce planning
8. BSBMGT517 Manage operational plan
9. BSBMKG501 Identify and evaluate marketing opportunities
10. BSBMKG502 Establish and adjust the marketing mix
11. BSBLDR502 Lead and manage effective workplace relationships
12. BSBWOR502 Lead and manage team effectiveness

Delivery Modes: Face to Face, Distance, Blended Learning

Locations: Surry Hills NSW

Financial Assistance: VET Student Loans*, or payment plan

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RTO Code: 91382

*Eligible students only