



SHB50216 Diploma of Salon Management

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This qualification reflects the role of individuals who are competent in managing the overall operation of a business involved in services and sales delivery in personal services environments, including, hairdressing and beauty salons and spas. A salon manager at this level may focus on building the business, creating and establishing a personal services culture, leading and developing a team, developing and implementing marketing activities, and ensuring all occupational health and safety requirements are maintained. This qualification is designed to reflect the role of managers or owner managers who work relatively autonomously and coordinate and supervise others. It involves the self-directed application of knowledge and skills, and the provision of leadership and support to colleagues through the development and management of service delivery, and sales delivery concurrent with ongoing human resources development

Entry Requirements There are no entry requirements to this qualification.

Fees: \$10,000.00 | **Duration:** 52 weeks | 10 Units

VET Student Loans Cap \$5,000.00

1. BSBCUS501 Manage Quality Customer Service
2. BSBMGT502 Manage people performance
3. BSBWOR501 Manage personal work priorities and professional development
4. BSBSUS501 Develop workplace policy and procedures for sustainability
5. BSBHRM506 Manage recruitment selection and induction processes
6. BSBHRM404 Review human resource functions
7. SHBXPSM001 Lead teams in a personal services environment
8. SHBXPSM002 Manage treatment services and sales delivery
9. SHBXPSM003 Promote a personal services business
10. SHBXWHS002 Provide a safe work environment

Delivery Modes: Face to Face, Distance, Blended Learning

Locations: Surry Hills NSW

Financial Assistance: VET Student Loans* or payment plan

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